KSIS Alert: Student Locator Issue (*Rx E.1250.4 Release*)

Subject	RE: KSIS Alert: Student Locator Issue
From	Welch, Leigh - Division of Enterprise Data
Sent	Monday, January 14, 2013 2:27 PM

Infinite Campus has confirmed with KDE that an Rx, E.1250.4, will be deployed into production tonight.

Kind Regards,

Leigh Welch

From: Conner, Dede - Director, Division of Enterprise Data
Sent: Thursday, January 10, 2013 3:48 PM
To: All State KSIS Contacts
Subject: KSIS Alert: Student Locator Issue

Infinite Campus has provided the following information:

Please alert those in your district that perform student record transfers in Infinite Campus of the following issue.

ISSUE ALERT: An issue has been reported with the student locator tool inside of Infinite Campus. When selecting the appropriate student from the locator, a blank page is returned, or altered student data is returned.

WORKAROUND: No workaround is available.

FIX: Infinite Campus has developed a fix to address this issue. Infinite Campus and KDE are collaborating on the appropriate time to deploy the fix.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please call Campus Support after submitting your support case.